

Date: February 27, 2009

***ELECTRONICALLY FILED***

Marlene H. Dortch, Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street S. W. Suite TW-A-325  
Washington, D.C. 20554


RE: Certification of CPNI Filing, March 1, 2009 for 2008  
FCC Docket EB 06-36  
Form 499 Filer ID: 802317  
Form 499 Filer ID: 819148

Dear Ms. Dortch:

Pursuant to Section 64.2009(e) of the FCC rules, please find attached Glenwood Telephone Membership, Corp., (499 Filer ID 802317) and Glenwood Telecommunications d/b/a Glenwood Long Distance (Filer ID 819148) 2008 CPNI certification with an accompanying statement. The documents are submitted in accordance with the directives set forth in the FCC's *Public Notice*, DA 09-9, EB Docket No. 06-36, released January 7, 2009.

Please contact me with any questions or concerns.

Sincerely,

  
\_\_\_\_\_  
Stan Rouse  
General Manager, Glenwood

Cc: Best Copy and Printing, Inc. (1)

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification**

**EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for 2008

Date filed: February 27, 2009

Name of company(s) covered by this certification/Form 499 Filer ID:  
Glenwood Telephone Membership, Corp., (499 Filer ID 802317)  
Glenwood Telecommunications d/b/a Glenwood Long Distance (Filer ID 819148)

Name of signatory: Ron Ostdiek

Title of signatory: Secretary/Treasurer

I, Ron Ostdiek, certify that I am an officer of the companies named above, and acting as an agent of the companies, that I have personal knowledge that the companies have established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the companies procedures ensure that the companies are in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The companies have not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The companies have not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed Ronald Ostdiek

Ronald Ostdiek

**Attachment A**  
**Statement Concerning Procedures Ensuring Compliance with CPNI Rules**

The operating procedures of Glenwood Telephone Membership, Corp., (499 Filer ID 802317) and Glenwood Telecommunications dba Glenwood Long Distance (Filer ID 819148) hereinafter the "Company" ensure that the Company complies with Part 64, Section 2001 *et seq.* of the FCC rules governing the use of Customer Proprietary Network Information ("CPNI").

The Company has established a system by which the status of a customer's approval for the use of CPNI can be clearly established prior to the use of CPNI. The Company relies on the involvement of its supervisor/management to ensure that no use of CPNI is made without review of applicable rules and law.

The Company trains its personnel regarding when they are authorized to use CPNI, as well as when they are not authorized to use CPNI. Personnel must sign a verification form stating they have completed training and understand that any infraction of the CPNI procedures can result in disciplinary action being taken against them.

The Company has an express disciplinary process in place for personnel who create or are involved in an infraction of the CPNI rules and the Company's CPNI Operating Procedures.

The Company maintains records of its own sales and marketing campaigns via a log. These records include a description of each campaign, the specific CPNI used in the campaign, and the products and services that were offered as a part of the campaign. The Company has a supervisory review process for all outbound marketing. The marketing campaign log requires a supervisor to review, sign and date the log. These records are maintained for a minimum of one year.

The Company maintains records of customer approval for the use of CPNI that include a copy of the notice and the customer's "opt-out" written notification. These records are maintained for a minimum of one year.

The Company requires that customers be authenticated at the beginning of all customer initiated calls, online transactions, or in-store visit. In store visits require a valid photo ID.

The Company maintains a log of unauthorized use of CPNI, where law enforcement is required to be notified. This includes the date of discovery, notification to law enforcement, description of the breach, circumstances of the breach and a supervisor's signature and date. This log is maintained for a minimum of two years.